

March Guard



Prompts for you, the jeweller

"It will be covered by my Home Insurance?"



"It could be, but you should check. Your home insurance will have an excess of at least £50, often higher. It is also likely you will be sent to a jeweller or replacement company with whom you have no relationship if the item is lost. You will also have to do all the work. With this scheme we deal with the insurers and do all the work for you".



Who are TH March?

"They are the largest specialist Jewellers Insurance Brokers in the UK and have been in business looking after the Jewellery Trade and their customers since 1887. They are the appointed brokers to the NAJ, the CMJ and the NPA".



"I don't believe in insurance"

"Can you afford to buy the item again if it is lost? For one premium you can insure your item against loss or damage".

"This is for my partner. Will they be covered?"

"Yes, it covers the purchaser or owner".



"Will my details be passed on to other parties who will try to sell me other products?"

"No, your details will not be passed on to other parties".



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“How are claims handled?”

“Simple. You complete a brief claim form, we then handle the claim for you and arrange either repairs or replacement items and don't forget there is no excess under March Guard”.

“How long would a claim take to settle?”

“TH March aims to confirm acceptance of a claim or ask for further information, if needed, within 24 hours of their receipt of the claim form”.

“What if I take out March Guard cover and find out I already have insurance cover elsewhere?”

“You have a 14 day cooling off period during which you can cancel your certificate and obtain a full refund of your premium”.

“What rights do I have if I am unhappy with any aspect of the insurance?”

“Both TH March and the insurer that provides the cover are dedicated to providing excellent service. Should something go wrong, however, there is a complaints procedure in place. Full details are on the certificate of insurance”.



“What if I sell the item during the insured period? Would I get a return premium?”

“Yes, a pro-rata return of premium would be payable”.



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